



Freedom of Information Request FOI 24 91

Operational control Room information

Please see the response to your questions below highlighted in yellow:

1. Does your organisation operate a standalone or, shared Operational Control Room/Headquarters?

We operate standalone.

2. What Command-and-Control System/Platform/Product (e.g. ControlWorks from NEC Software Solutions) is currently in use?

NEC Vision 4

3. Who is your current provider for Command-and-Control System/Platform/Product?

NEC

4. When did you last go to market to Competitively Tender for the Command-and-Control System/Platform/Product?

We went to market earlier this year and are now in the final stages of due diligence prior to formal contract award.

5. When do you plan to next Go-to-Market to Competitively Tender for the Command-and-Control System/Platform/Product?

Based on the contract currently being awarded this could be at any point between 2030 and 2034.

6. What Digital Communication Recording System/Platform/Product (e.g. DS300 from NEC Software Solutions) is currently in use?

We do not use a Digital communication Recording System.

7. Who is your current provider for Digital Communication Recording system/platform/product?

N/A

8. When did you last Go-to-Market to Competitively Tender for the Digital Communication Recording System/Platform/Product?

N/A

9. When do you plan to next Go-to-Market to Competitively Tender for the Digital Communication Recording System/Platform/Product?.

N/A

10. Would you please nominate a Commercial and Procurement Point of Contact who would be willing to engage with National Highways for the purposes of Peer-to-Peer Knowledge Sharing in respect of this Category.

Clare McCullam Procurement Manager Clare.McCallum@dwfire.org.uk

These contact details are not to be used for the purposes of direct marketing, as per the UK GDPR Article 21, which affords individuals the right to object to such marketing.

Information/Detail accurate on the date provided: 30, August 2024